

# CONFIDENTIAL

CSA-13

Sony Service Company  
National Technical Services  
A Division of Sony Electronics Inc.  
Park Ridge, New Jersey 07656

## Service Bulletin Hi-Fi Products

**Model:** GEN-CD

**No.** 492

**Subject:** Countermeasure for 800Hz Disc Noise

**Date:** August 9, 1996

### Symptom:

(\*\*)

The customer complains of a whistling noise when playing certain Discs.

### Solution:

Add a Felt washer to the disc side of the chucking magnet. See diagram below.  
Note: The felt washer may be added together with the weight outlined in Service Bulletin CSA-13 HFP 428.

REF	DESCRIPTION	PART NUMBER
N/A	WASHER, FELT	4-986-769-01

